

# Covid-19



## Corona Virus (Covid-19) Pandemic Information

March 18, 2020

Cape Cod Five Star

[www.capecodfivestar.com](http://www.capecodfivestar.com)



The health and safety of our guests is the number one priority at Cape Cod Five Star. As a valued member of our community, we want to keep you informed of the steps we are taking to mitigate the spread of the coronavirus (COVID-19) and the impact it will have on our rental season.

We will be monitoring our homes very closely to ensure the absolute cleanest and safest rentals possible, **as we always have.**

We will continue to follow the guidance put forth by the World Health Organization (WHO), the Center for Disease Control (CDC), plus the travel advisories sent out by the government. As this situation evolves, we will share any information relating to Cape Cod and the impact the virus will have on rentals.

Five Star has always followed “Safe Practices,” with our homes; we only use white sheets and white duvet covers that get washed and bleached after each guest. We get unparalleled cleaning from our cleaning company Smart Living.

We are adhering strictly to check in/ check out times giving us a FULL 6 HOURS to clean each home to make sure all cleaning procedures can be done fully at the highest quality level.

In reference to cleaning and sanitizing, our cleaning company Smart Living has assured us of their policy to employ enhanced cleaning

procedures and follow recommended CDC guidelines . By this, we mean that our Quality Assurance Team (Provided by Smart Living) will inspect each property and provide extra cleaning using alcohol/bleach based products on all remotes, doorknobs, light switches, countertops – any place someone may touch. These additional steps will ensure that each home is cleaned and ready for our guests to enjoy a worry-free vacation.

We have done our research here at Five Star and have learned that coronavirus (Covid-19). can be inactivated within a minute by disinfecting all surfaces, as well as all linens, sheets, towels, etc, will be cleaned with the CDC recommended guidelines of hot water and bleach.

Over the next week we will be implementing an informational section on our website at [capecodfivestar.com](http://capecodfivestar.com) to feature the precautions we are taking and to post any additional resources related to this issue. If you have any questions, please call Craig: (508)454-3795.

Sincerely,

Craig E Lyon, Owner  
[CapeCodFivestar.com](http://CapeCodFivestar.com)

Sam Grossman, Operations Manager